

IMPORTANT

Please advise the person admitting you to Hospital if:

- ❖ You are eligible for DVA or are currently employed by the Army, Navy or Air Force;
- ❖ Your admission is the result of a motor vehicle or motorcycle accident as you may be eligible for TAC classification;
- ❖ Your admission is the result of an accident at your workplace as you may be eligible for WorkCover.

NHW can assist you with lodgement of your claim.

What if I am unsure about my cover and what I am entitled to?

If you require further information to assist you with this choice, please contact or ask our staff to contact the:

Patient Accounts Officer during Business Hours, Monday to Friday on (03) 5722 0254.



PO Box 386, Wangaratta Vic 3676
Green Street, Wangaratta Vic 3677
Telephone: (03) 5722 0111
Facsimile: (03) 5722 0109
Internet: www.nhw.hume.org.au
Email: enquiries@nhw.hume.org.au

Northeast Health Wangaratta incorporating:

- Wangaratta District Base Hospital
- WJ Smith Linen Service
- Wangaratta & District Nursing Home
- Psychiatric Services - Kerferd Inpatient Unit
- Radiology



Using your Private Health Insurance at

Northeast Health Wangaratta

Important information about being
admitted as a Private Patient



Northeast Health Wangaratta (NHW) would like to advise you that if you have private health insurance, you are able to use your fund at this hospital.

By electing to be a private patient, you are taking pressure off the public health system at NHW.

You are also helping us to maintain and upgrade our facilities and the range of services we provide to the North East Victorian community.

If you elect to be a private patient on admission you will need to know the following:

CAN I CHOOSE MY OWN DOCTOR?

Emergency

- ❖ You will be seen by the specialists on call who will directly care for you during your stay in hospital and will perform any specialist medical or surgical procedures.

Elective

- ❖ You will be seen by the specialist who referred you to NHW for your procedure/ treatment.

WILL I HAVE ANY 'OUT OF POCKET' EXPENSES?

- ❖ NHW will cover any health insurance excess or co-payments up to \$500 on your behalf. Excess amounts greater than \$500 will be negotiated on a case by case basis.
- ❖ You will not pay any gaps for diagnostics, including Radiology and Pathology. You will receive an invoice to sign and send to the Private Health Fund.
- ❖ You will not receive any accommodation bills. NHW will look after all billing arrangements for you.
- ❖ Some Specialists may charge above the medical benefits schedule (MBS) fee. This will be negotiated between you and the Specialist. You will be responsible for payment of the gap if this occurs. Our staff can advise you further.

WILL I GET A SINGLE ROOM?

- ❖ Where possible we will provide a single room. However single rooms are allocated on clinical priority, even if you elect to have a single room.

Please note:

Being privately insured does not prevent you from electing to be a public patient.

If you elect to be a public patient you will need to know the following:

CAN I CHOOSE MY OWN DOCTOR?

- ❖ The hospital will nominate your doctor/s; you may be referred to the Specialist on call. However the Specialist may not perform your medical or surgical procedures, or review your condition every day. This will be the role of the resident medical staff. The Specialist will supervise the resident medical staff in any procedures and follow up care.

WILL I HAVE ANY 'OUT OF POCKET' EXPENSES?

- ❖ You will not receive any bills or pay for any medical or diagnostic expenses.