

Fees and Charges:

The fees are determined by the Australian Government. The amount contributed will be negotiated when you discuss the CACPS with the Case Manager.

Clients will not be disadvantaged from accessing the program if they are experiencing financial difficulties or are unable to pay.

Who can make a referral to the CACPS Service?

You can be referred to Northeast Health Wangaratta's CACP Program by ACAS, General Practitioners, Hospital Liaison Staff, Post Acute Care, Councils, a relative or by self referral.

You will be required to undergo an ACAS assessment before the CACP team can assess for a package (eligibility criteria).

The referral may be via phone, fax or post.

If you require further information OR think we may be able to help, please contact us on:-

Phone: (03) 5722 5239

Fax: (03) 5722 0419



PO Box 386, Wangaratta VIC 3676
Green Street, Wangaratta Vic 3677
Telephone: (03) 5722 0111
Facsimile: (03) 5722 0109
Internet: www.nhw.hume.org.au
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Northeast Health Wangaratta Incorporating:

- Wangaratta District Base Hospital
- Illoura Residential Aged Care
- Mental Health Services
- Medical Imaging



Aged Care Package Program

Community Aged Care Packages (CACPS)

“Bringing Care to You”

The Aged Care Package Program (CACP) is offered through Northeast Health Wanganatta's (NHW) Health Independence Programs.

The CACP Service provides:

- The means to assist frail and older people with disabilities to live independently in their own homes and to participate in their communities.
- Case Management for each client
- After hours contact in the case of emergency
- Offer an integrated package of services for frail older people
- Planned and co-coordinated packages of community care services to assist a person who requires management of services because of their complex nature

CACPS are:

- Commonwealth funded
- An individually tailored package of care services which helps people with multiple care needs to stay living at home by co-coordinating the different services they need
- Designed for people who would otherwise be eligible for at least low level residential care

CACPS: Support older people who live in the community, including those who are:

- Frail
- Live alone
- Have a carer who needs assistance
- Require help with co-ordinating services

This CACPS program is able to assess your needs, and in conjunction with your family, develop a care plan which will meet your needs. The CACP Case Manager is able to provide, arrange and purchase these services on behalf of you to ensure they are delivered appropriately.

To be eligible for a CACPS package you must:

- Have an assessment first by an Aged Care Assessment Team and assessed as eligible for low level care residential care.
- Prefer to remain at home.
- Be assessed by the Case Manager to ensure that your care needs are able to be met within the program guidelines and budget
- Require case management to remain living at home
- Be able to remain at home safely and appropriately through available community services

Your admission to a CACPS Package will be decided on the basis of need for care as assessed against CACPS eligibility criteria.

Services and Support that can be provided through the CACPS Package typically may include:

- Assistance with bathing and showering
- Dressing and undressing
- Light housework and laundry
- Meal delivery or assistance with meal preparation
- Assistance with shopping
- Light gardening
- Social activities and
- Transport

The provision of food and meals is not included in an CACPS package but assistance can be given to prepare, eat or shop for food.