

Community

Mental Health Care

Outpatient

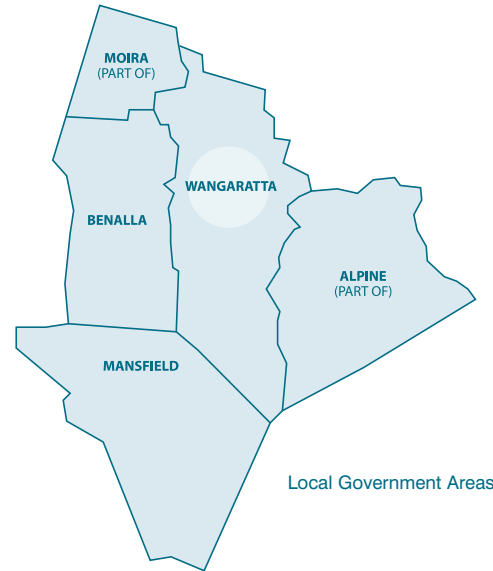
Adults

Assessment

Treatment

Continuing Care

Service Area



Hours of Operation:
8.30am - 5.00pm weekdays

Telephone: (03) 5722 0347 B.H.

Facsimile: (03) 5721 0420

Email: communitymentalhealth@nhw.hume.org.au

Telephone 24 hours crisis support
and response (triage) **1300 783 347**



PO Box 386 Wangaratta Vic 3676

Internet: www.nhw.hume.org.au

Email: enquiries@nhw.hume.org.au

ABN 13 157 273 279

Other Psychiatric services at Northeast Health Wangaratta include

Kerferd Unit • Phone: (03) 5722 0430

Aged Psychiatry Service • Phone: (03) 5722 1784



North East Psychiatric Services

Community Mental Health

**Dixon Street
Wangaratta**

The Wangaratta Community Mental Health Service provides outpatient assessment, treatment, support and case management services for individuals with a mental illness and who are aged 16 to 65 years.

The service is available to people residing in the Eastern sector of the Hume Region.

Service components include:

- 24 hours Crisis Assessment and Treatment
- Mobile Intensive Support and Treatment
- Continuing Care (Case Management)
- Mental Health Promotion and Education
- Referral and Consultancy

In addition to consultations at the Dixon Street premises, Community Mental Health provides an outreach service to the following towns in the region:

- Benalla
- Mansfield
- Myrtleford
- Bright
- Yarrawonga

The Service also provides after hours crisis assessment and treatment for persons aged under 16 and over 65.

Referral on to the appropriate service for individuals in these age groups occurs on the following business day.

Staff

- Consultant Psychiatrist
- Psychiatric Nurses
- Psychologists
- Occupational Therapist
- Social Worker
- Dual Diagnosis Specialist
- Administrative Officer
- Consumer Consultant
- Carer Consultant
- Community Support Worker
- Homelessness Worker

The Consumer Consultant's role is to work with clients and obtain and represent their views and experiences so as to improve service quality and responsiveness.

The Carer Consultant provides support information and referral to the carers of people with a mental illness.